**SUMMARY**

- **Start date:** 2nd December, 2019
- **End date:** 1st December, 2022
- **OJEU Number:** 2019/S 196-476134
- **Lead Consortium:** LUPC
- **Main contact:** Mike Kilner, m.kilner@lupc.ac.uk
- **Website:** https://www.hecontracts.co.uk/agreements/791

For Agreement queries please contact as below:
- Jamal Haider, Service Manager for Jisc Cloud Services, T 01235 425613, Jamal.Haider@jisc.ac.uk or Sarah Rowlands, Procurement coordinator, sarah.rowlands@jisc.ac.uk, T 0208 148 2814

**SCOPE**

JSL has established a DPS that will enable Jisc and its customers to easily purchase value for money and technically sound Telephony services and solutions that have been checked and tested in combination with the potential customer’s network. To ensure maximum benefit for its members and customers, JSL has enforced a number of financial and technical entry requirements that every Supplier must fulfil before joining the DPS to ensure value for money as well as reliable and consistent integration with the Janet network that meets the needs of the Buyers. The entry requirements include but are not be limited to:

- Direct connectivity to the Janet network to ensure maximum service quality, or a reseller who will provide the services through a Janet Connected service provider
- Agreement to provide diligent pre-install testing to ensure customer’s infrastructure is capable of delivering telephony services Telephony Purchasing Service Buyer’s Guide
- Zero rated call costs between any telephony services purchased from a Supplier, including any combination of mobile and fixed line devices
- The ability to deliver telephony services over the Janet network without the requirement for network Quality of Service
- The supply of mobile telephone services either as a direct MVNO/MVNA or as a 3rd party Supplier
- The ability to design, supply and maintain new PBX platforms, be it hosted or on premises

**AGREEMENT BENEFITS**

Jisc’s Telephony Purchasing Service incorporates two significant benefits:

- A faster one stage process for running competitions using the service - due to a key change in the way that Dynamic Purchasing systems (DPS), the procurement mechanism under which the Telephony Purchasing Service operates - is implemented.
- A wider member base - in addition to HE, FE and Research, the Telephony Purchasing Service also enables Local Authority and schools’ members to purchase telephony services and equipment from OJEU compliant suppliers that have resilient 1Gbits connectivity to the Jisc network.

Jisc and HE Consortia members who have connectivity to the Jisc network can take advantage of the significant cost reductions associated with retiring ISDN lines and using Jisc connectivity to route their telephone calls.

**USING THE FRAMEWORK**

**SUPPLIERS**


**SUSTAINABILITY**

**NEXT STEPS**