

CCS Network Services 2 (RM3808)

SUMMARY

Start date: 17th August, 2019

End date: 16th August, 2023

OJEU Number: 2018/S 237-541526

Lead Consortium: NEUPC

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<https://www.hecontracts.co.uk/agreements/779>

This is a CCS Led Framework for Network Services.

Lot 1 : Data access services

Connectivity services: site-to-site or site-to-cloud. Includes terrestrial, wireless and satellite solutions, software designed networking, network security, connectivity circuits, IP connectivity, ISP and internet services, and associated equipment maint

Expires: 16/08/2022

Lot 2 : Local connectivity services

Single site connectivity: local connectivity services and LAN connectivity services for a single site, multiple sites in the same place etc. Includes SAN equipment, wired or wireless connectivity, plus specialised power solutions, managed equipment rooms,

Expires: 16/08/2022

Lot 3 : Traditional telephony services

Voice services connecting local traditional telephony equipment with public network. Includes traditional voice connectivity, voice call packages, SIP trunks, DDI ranges, CPS services and equipment maintenance and support for legacy estates.

Expires: 16/08/2022

Lot 4 : Inbound telephony services

Inbound call management services for established local call centre functions including non-geographical numbers such as 03xx, 05xx, 08xx and 09xx and associated equipment maintenance and support services.

Expires: 16/08/2022

Lot 6 : Mobile voice and data services

Including voice calls and voicemail, SMS, mobile email, mobile data connectivity and applications, value-added mobile services and mobile device management and associated equipment maintenance and support services.

Expires: 16/08/2022

Lot 7 : Paging and alerting services

Paging, mobile messaging and alerting services including bureau services and associated equipment maintenance and support services.

Expires: 16/08/2022

Lot 8 : Video conferencing services

Traditional and IP based audio-visual conferencing services. Includes consultancy and training services, software management tools, call recording, analysis tools, peripheral equipment, transcribing and translation services.

Expires: 16/08/2022

Lot 9 : Audio conferencing services

Includes call recording, playback, analysis tools, the ability to reserve and pre-book, coded access references, peripheral equipment, software, management tools, security access products, collaboration tools, transcribing and translation services.

Expires: 16/08/2022

Lot 11 : Radio services

A voice communication solution utilising UHF, and/or VHF radio frequency bands and associated equipment

maintenance and support services.

Expires: 16/08/2022

Lot 12 : Security and surveillance services

Includes the provision of CCTV and physical security monitoring equipment, including services to access real time audio and video activities and associated equipment maintenance and support services.

SCOPE

Telecommunications services including networks for the entire public sector, their associated bodies and agencies, the voluntary sector and charities.

This agreement offers customers a range of primary and ancillary services* including:

- voice and data provision
- internet access
- WiFi
- radio
- security and surveillance
- audio and video conferencing
- equipment
- maintenance and support services

*Primary services are the main services and function of a particular lot. Ancillary services are any services which support the primary services, such as equipment, maintenance or support services.

You can access specialist suppliers who deliver the services under individual lots, as well as multiple services across a number of lots.

AGREEMENT BENEFITS

- flexible contract lengths – up to 10 years for some services
- supports your organisation's technology upgrade programme
- savings from lower cost and or more efficient technologies
- option for both direct award or further competition to meet your needs
- option to choose specialist suppliers who can deliver services under one specific lot, as well as suppliers who can provide multiple services across several lots
- uses the agreed Public Sector Contract (PSC) terms and conditions

USING THE FRAMEWORK

SUPPLIERS

| Lot | Suppliers |
|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Lot 11 Radio services | Affini Technology Limited, Airwave Solutions Ltd, Daisy Corporate Services Trading Limited, Motorola Solutions UK Limited, Radiocom Systems Ltd., Thales UK, |
| Lot 6 Mobile voice and data services | Anywhere SIM Limited, Cantium Business Solutions Ltd, Centiant Intl, Class Affinity Projects Limited, Daisy Corporate Services Trading Limited, Fleet Mobile Communications Limited, Freedom Communications (UK) Ltd, Gamma Telecom, KCOM Group PLC, MLL Telecom Ltd, Maintel Voice And Data Ltd, O2 Telefonica, Virgin Media Business, Vivio Limited, Vodafone Group Plc, Wavenet Limited, |
| Lot 7 Paging and Alerting Services | Airwave Solutions Ltd, Ascom UK Ltd, Daisy Corporate Services Trading Limited, Maintel Voice And Data Ltd, O2 Telefonica, PageOne Communications Ltd, Telent Technology Services Ltd, Vodafone Group Plc, |

SUSTAINABILITY

NEXT STEPS

Lot 6 is the main Lot applicable to Institutions, additional lots will be added.

