

## Electricity\_Non Half Hourly Metered Supplies\_Fixed Price\_Single Source (09310000)

### SUMMARY

**Start date:** 1st October, 2016

**End date:** 30th September, 2020

**OJEU Number:** 2014/S 008-009195

**Lead Consortium:** The Energy Consortium

**Main contact:** Stephen Creighton  
[stephen.creighton@tec.ac.uk](mailto:stephen.creighton@tec.ac.uk)

**Website:**  
<https://www.hecontracts.co.uk/agreements/341>

Lot 3 – Electricity Supply to Non-Half-Hourly Metered Sites – Single Source, Fixed Price.

Lead Consortium: The Energy Consortium (Education and Public Sector) Ltd  
Main Contact: Stephen Creighton ([stephen.creighton@tec.ac.uk](mailto:stephen.creighton@tec.ac.uk))  
OJEU Number: 2014/S 8-9195. TEC  
Reference: TECPROC024 Lot 3

### SCOPE

This single supplier framework makes provisions for the aggregation of non-half hourly (NHH) metered electricity supply points on a fixed price basis to allow members to manage their estate assets and carbon commitments, whilst establishing price benefit from aggregation and high standards of supplier customer service.

The framework first establishes an approach for supplying aggregate NHH portfolios and deriving benefit in terms of lower supplier margins to reflect this aggregation. These supply points are transferred to the arrangements facilitated by this framework once they become available, having reached a termination date under previous supply contract arrangements.

The framework also proves for robust KPIs on supplier performance in all areas of customer service, on-line access to all areas of customer management, dedicated supplier relationship management from the TEC team. There are a range of additional services in support of the core supply offerings, including Automated Meter Reading (AMR) and energy demand management services.

### AGREEMENT BENEFITS

- Guaranteed OJEU compliance, guaranteed collaborative procurement, guaranteed member governance through the TEC board.
- A defined supplier margin secured through framework competition.
- A preferential supplier margin and administration fee which reflects aggregation of a significant number of NHH supplies from the TEC Member estates.
- Additional margin discounts to reflect portfolio growth and greater aggregation.
- Extended payment terms (up to 30 days) without additional cost and discount for shorter (14 days of less) payment terms.
- A transparent, not-for-profit charging structure for services provided by TEC and others in support of the framework.
- Access to significant experience and knowledge of energy markets, policy and administration.
- A dedicated customer service team at the supplier, avoiding call-centre or service desk facilities.
- Dedicated and professional supplier relationship management by highly experienced TEC staff.
- Access to a full on-line account management tool giving information on billing performance, query management, site management and account credit status.
- All key benefits quantified and reported as part of TEC's Annual Benefits Statement and in support of sector efficiency and collaboration agendas.

## USING THE FRAMEWORK

Contact TEC at [enquiries@tec.ac.uk](mailto:enquiries@tec.ac.uk) and they will put you in contact with your area Member Services Advisor who will take you through the benefits and access process.

## SUPPLIERS

The Energy Consortium,

## SUSTAINABILITY

TEC are very conscious of the sectors carbon management plans and also recognise that it is a reality that fossil fuels will continue to be an important part of the energy mix for many years to come. TEC are very conscious of the sectors carbon management plans and also recognise that it is a reality that fossil fuels will continue to be an important part of the energy mix for many years to come. We have also considered the additional costs of having electricity delivered from renewable sources. Through this framework we have commitment for provision of renewable energy backed by Renewable Energy Guarantees of Origin (REGOs) for the whole member portfolio, with premiums set for the first 12 months and refreshed annually through the framework period.

## NEXT STEPS

Contact TEC at [enquiries@tec.ac.uk](mailto:enquiries@tec.ac.uk) and they will put you in contact with your area Member Services Advisor.