# Gas\_Daily and Non Daily Metered Supplies\_Flexible (UTL3061NW)

#### **SUMMARY**

Start date:	1st October, 2016
End date:	30th September, 2020
OJEU Number:	2014/S 008-009195
Lead Consortium:	The Energy Consortium
Main contact:	Stephen Creighton stephen.creighton@tec.ac.uk

Lot 1 - Mains Natural Gas - Flexible

Lead Consortium: The Energy Consortium (Education and Public Sector) Ltd Main Contact: Stephen Creighton (stephen.creighton@tec.ac.uk) OJEU Number: 2014/S 8-9195. TEC Reference: TECPROC024 Lot 1

SCOPE

Website:

https://www.hecontracts.co.uk/agreements/339

# This single supplier framework first makes provisions for the aggregation of framework user natural gas supply points (daily and non-daily metered) and from this an aggregated forward risk managed portfolio (or basket) is established.

The framework then sets out tools and methods by which TEC manages forward purchases of Natural Gas against the wholesale market on behalf of the Member

Finally it sets out the basis on which these forward purchases are transferred to basket Member gas bills on a basis which delivers the benefits of aggregated flexible purchasing but without cross-subsidy between basket members.

In addition there are provisions in the framework for careful management of supplier performance in all areas of customer service, provisions for on-line access to all areas of customer management under dedicated supplier relationship management from members of the TEC team. There are a range of additional services in support of the core gas supply offerings, including Automated Meter Reading (AMR) and energy demand management services.

## AGREEMENT BENEFITS

- Guaranteed OJEU compliance, guaranteed collaborative procurement, guaranteed member governance through the TEC board.
- Aggregated forward energy price risk management, directly accessing the wholesale market.
- Ability to transfer (sleeve) forward purchases to another framework supplier, allowing continuity of risk management beyond the framework end date.
- Savings on administration costs (supplier margin) through significant aggregation.
- A transparent, not-for-profit charging structure for services provided by TEC and others in support of the framework.
- A full range of tools and reports to support budgeting and business cases for energy efficiency measures.
- Access to significant experience and knowledge of energy markets, policy and administration.
- A dedicated customer service team at the supplier, avoiding call-centre or service desk facilities.
- Dedicated and professional supplier relationship management by highly experienced TEC staff.
- Access to a full on-line account management tool giving information on billing performance, query management, site management and account credit status.
- All key benefits quantified and reported as part of TEC's Annual Benefits Statement and in support of sector efficiency and collaboration agendas.
- No premiums for payment terms (up to 30 days) longer than energy sector standards (10-14 days)

### **USING THE FRAMEWORK**

Contact TEC at enquiries@tec.ac.uk and they will put you in contact with your area Member Services Advisor who will take you through the benefits and access process.TEC membership is required in order to access this framework. Once membership is granted a document set including;

- Agency Agreement Sets out the rights and responsibilities of TEC and the Member. This also includes authority to make forward purchases for the Member as part of the wider portfolio purchases and provides access to other TEC services and frameworks.
- Risk Management Policy Document which establishes the rules and strategy by which TEC manage the forward purchase of gas for and in conjunction with the Member.
- · Supply Agreement which contains the arrangements for billing, payment and other regulated or Energy Supply License activity.
- Fully Completed Site Data Template There is a requirement for all gas supply point data to be provided and verified. This should include arrangements for billing and payment terms, VAT status and emergency contact details where required. This will populate the site schedule in the supply contract.

#### **SUPPLIERS**

The Energy Consortium,

#### **SUSTAINABILITY**

TEC are very conscious of the sectors carbon management plans and also recognise that it is a reality that fossil fuels will continue to be an important part of the energy mix for many years to come. There is currently no 'official' certification scheme for tracking 'green gas' but we do have access to a scheme that tracks the contractual flow of 'green gas' rather than the physical flow for those members that want to be able to evidence gas received from bio-methane sources.

# **NEXT STEPS**

Contact TEC at enquiries@tec.ac.uk and they will put you in contact with your area Member Services Advisor.