

Cleaning Services (JAN5034 LU)

SUMMARY

Start date: 16th August, 2016

End date: 15th August, 2020

OJEU Number: 2016/S 058-097968

Lead Consortium: LUPC

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Website:
<https://www.hecontracts.co.uk/agreements/337>

- <https://www.gov.uk/national-minimum-wage-rates>
- <https://www.livingwage.org.uk/news/real-living-wage-increases-2019-20>
- <https://www.livingwage.org.uk/news/real-living-wage-increases-2019-20>

If a pay rate above any of the NLW, LW or LLW is used by a Member Institution, these rates are to be fixed for the first year of the contract unless otherwise specified at Further Competition stage. Any increases will not exceed the % increase that year for the LLW and will be subject to agreement with the Member Institution.

The NLW, LW and LLW will be updated annually.

SCOPE

This agreement covers the procurement of cleaning services within Greater London and the South East of England (Kent, East Sussex, West Sussex, Surrey, Hampshire, Berkshire, Oxfordshire, Buckinghamshire, Hertfordshire, Bedfordshire and Essex).

Lot 1 - One Stop Shop Cleaning and Associated Support Services

This lot includes the option of buying all or some of the included core cleaning services across the full range of buildings within Member Institutions' Premises. This includes but is not limited to office areas, academic and ancillary buildings and the cleaning and servicing of residences. This lot will also include the option of buying all or some of the following included associate support services; pest control, feminine hygiene, washroom services, waste management, portage, high level cleaning, and window cleaning.

Lot 2 - Residential Cleaning Services (Student & Staff Accommodation)

This lot covers servicing requirements for student, staff and conference residences within Member Institutions' Premises. It involves the Supplier providing a flexible service in order to accommodate the differing levels of occupation and service level requirements

Lot 3 - Non-Residential Cleaning Services

This lot includes the option of buying all or some of the included core cleaning services across a range of buildings within Member Institutions' Premises. This includes but is not limited to office areas, academic and ancillary buildings. It does not include any residential cleaning.

AGREEMENT BENEFITS

- An OJEU-compliant route through which Members can purchase cleaning services and associate support services dependent on individual requirements.
- A framework designed with Members specifically in mind, with input from a Project Team made up of procurement and FM representatives from across the higher education and cultural sectors. Residential Cleaning Services Lot designed in recognition of HE Members specific “hotel services” requirements for the holiday period.
- Choice and flexibility to use one or more lots, depending on your requirements and strategy
- Competitive pricing, with elements fixed at framework level. The real benefit and value of this agreement will however be determined at further competition stage. Suppliers will have the opportunity to win business and improve their pricing at further competition stage, and will therefore be incentivised to offer competitive quotations.
- A mix of larger national firms and local small and medium-size enterprises (SMEs), with proven experience of delivering these services to higher education, further education, research and cultural sectors, as well as the wider public sector and private sector.
- Guidance and templates on how to run a further competition against this framework
- Assistance with running a mini-competition under this framework, or with drawing up the contract documentation (competitive charges apply)

USING THE FRAMEWORK

Members can use one or more for the lots on the framework dependent on their requirements and strategy. The framework is designed to enable Members to select the services that apply to their institution from a range of services offered across the lots.

Members will determine the correct lot to use when placing a call-off contract from the framework agreement by assessing their requirement against the available lots.

SUPPLIERS

Lot	Suppliers
Lot 1: One Stop Shop Cleaning and Associated Support Services	Atlas Contractors Limited (formerly Emprise), Bidvest Noonan (UK) Ltd (previously Noonan Services Group Ltd), Churchill Contract Services Limited, Interserve (Facilities Management) Ltd, Tenon FM Limited (O&G),
Lot 2: Residential Cleaning Services (Student & Staff Accommodation)	BBCS Ltd, Bidvest Noonan (UK) Ltd (previously Noonan Services Group Ltd), Churchill Contract Services Limited, Nviro Limited, Tenon FM Limited (O&G),
Lot 3: Non-Residential Cleaning	Bidvest Noonan (UK) Ltd (previously Noonan Services Group Ltd), Churchill Contract Services Limited, Hayward Services Limited, ISS Facility Services Ltd, Tenon FM Limited (O&G),

SUSTAINABILITY

Sustainability criteria has been assessed at both PQQ and ITT stage within this procurement. Due to the particular nature of this framework, additional marks were awarded for adherence to the Base Code of the Ethical Trading Initiative (ETI) and also for demonstrating the steps taken by suppliers to guard against modern slavery, human trafficking, forced and bonded labour and labour rights violations in their supply chain. Additional marks were also available for having a sustainability policy and for possessing ISO 14001 (or equivalent) accreditation.

It is also a condition that any sub-contractors used on contracts under the Framework are to be paid within 30 days.

Within the Framework Agreement Terms and Conditions, suppliers have signed up to producing a Modern Slavery in the Supply Chain Due Diligence Report identifying the main risks of modern slavery, human trafficking, forced and bonded labour and labour rights violations in its supply chain, highlighting the main areas, countries and at risk and the steps to be taken to mitigate such risks at short, medium and long term within 90 days of the commencement date. The report is to be updated annually by the Supplier and monitored by LUPC.

NEXT STEPS

Please see Buyers Guide and Appendices for full information