

## Debt Collection Services (PFB5002 LU)

### SUMMARY

**Start date:** 1st February, 2013

**End date:** 20th September, 2018

**OJEU Number:** 0

**Lead Consortium:** LUPC

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**Website:**  
<https://www.hecontracts.co.uk/agreements/208>

Legal Recoveries and Collections Limited and STA International Limited have verbally agreed for extension to 30th June 2018, just waiting for formally signed letters. These will be updated once received and accepted by LUPC.

### SCOPE

Services include:

Tracing service (reporting types living as stated report and trace report) ;

Debt collection services (including legal recoveries);

Process serving;

Pre-litigation reports & employment check reports; and

Doorstep recovery.

### AGREEMENT BENEFITS

Key benefit will be to recover any many costs as possible in this current economic market, given changes and reduction in funding and increases of student fees and therefore increase of potential debt required for collection.

Competitive pricing.

Three suppliers available with simple desktop exercise to select one.

Award criteria includes agreement to cost model, quality, delivery of service and service price.

### USING THE FRAMEWORK

Please download the Buyer's Guide for more information on how to utilise the Framework, and feel free to contact LUPC for any further assistance.

### SUPPLIERS

Legal Recoveries & Collections Ltd, STA International Ltd,

### SUSTAINABILITY

LUPC has a strong commitment to sustainability in all our tenders and agreements. The consortium is signed up to the Sustainability Strategy of Procurement England Ltd (PEL), the body comprising LUPC, NEUPC, NWUPC and SUPC that provides a collaborative procurement and contract management service for the higher and further education institutions in England.

Read the PEL Sustainability Policy: <http://static.uk-plc.net/library/london-universities-purchasing-consortium/documents/pel-sustainable-procurementpolicy-final1.pdf>

### NEXT STEPS

You need to decide does the Framework Agreement award criteria meet you own requirements.

Then the choice between desktop and further competition can be made.

Important consideration to:

How your institution deals with litigation;

England and Wales, Scotland, Rest of Europe or Rest of World debt;

Student or commercial debt;

How important are trace reports; and

Do you want to provide limited exclusivity.